# Department of CS & E, IITD SIV851 - Special Topics on e-governance Chapter 5: Web Services - Concepts, Functionality, Architecture Instructor: S. Bhalla

[I] Web Se	ervices: Distributed Information Systems [2]
WSs	• Web Services form a support base for Distributed Information Systems ( DISs )
Study	<ul> <li>● Problems these try to solve</li> <li>← similar to DISs</li> <li>Design Constrains ← new</li> </ul>
outline	<ul> <li>[A] Limitations of Present Technologies</li> <li>[B] Web Services Techniques -</li> <li>Concepts - <ul> <li>how do WSs tacke the Application Integration</li> </ul> </li> <li>[C] Functionality - needed for distributed applications</li> <li>[D] WS Architecture - <ul> <li>Connection: Synchronous</li></ul></li></ul>



# [I] Web Services: Definitions • Definition(1) [72,133] -

"An application accessible to other applications over the web".

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+ any thing that has a URL ( ? )
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• Definition( 2 ) [ UDDI Consortium ] [203] -

" Self-Contained, modular business applications that have open Internet-Oriented, Standard-based interfaces".

[4]

+ Internet-Oriented  $\leftarrow$  standard;

+ open  $\longleftarrow$  published interface, can be invoked across the web

- (?) modular business applications (?)
- Definition(3) [WWWC (W3C) Consortium ] [212] -
- 1. " A software application identified by a URI"
- + interfaces and bindings: Defined, Described and discovered using XML
- 2. WS uses XML-based messages exchanged via internet based protocols.



• Web Services  $\longleftrightarrow$  external world connectivity

### [I] Web Services: -

- WSs ( " services " ) similar to middleware
- $\longleftarrow$  up and running
- $\leftarrow$  Describe and advertise
- possible to write client software
   that can bind and interact with them.
- WSs are components
- $\longleftarrow$  Can be integrated into complex distributed applications
- Definition ( 4 ): Webopedia : On-line technical dictionary -
- " A standardized way of integrating web-based applications using: XML (tag the data),

[6]

- SOAP (transfer data),
- WSDL (description of services),
- UDDI (list of services) open standard, over the internet

### [I] WSs : usage

• Service Oriented Paradigm in Application Development

[7]

- Integration of serveral systems
- + autonomous,
- + heterogeneous

Example | Toyota Car Company and its part suppliers

- Business Process Span need for automation
- + [ At Present ]: Employees access internal systems
- + Fill up web forms or send Emails across to order goods



### [I] Conventional Middleware

• Cross-organizational DISs -

(?) Where to put the middleware

• Earlier, middleware was opted (chosen) by one company

[9]

- Many Companies must agree on co-operation
- Good idea : Few companies with close cooperation
- General Case : + lack of trust
- + autonomy
- + hiding internal business
- Centralized middleware hosted by one company
- $\longrightarrow$  Not a possible solution



### [I] Point-to-Point

[11]

- Customer Supplier pair
- + use common middleware
- + (advantage) Only intended customer can see the business data
- Problems: -
- A company interacts with many different partners
- + each may have a different platform
- Each company must support and maintain many middleware systems





[I] Point-to-Point Interaction [14]
<ul> <li>Interactions are long</li> </ul>
+ earlier assumption - Transactions are short
<ul> <li>Interactions do not call a function</li> </ul>
- may take a few hours or weeks
+ After the courier picks up the goods, may send despatch message
<ul> <li>Delays: Asynchronous exchanges</li> </ul>
Other Problems:
+ Trust domain is not same
+ authentication
+ encryption
<ul> <li>restriction - what other client can do</li> </ul>
+ Companies severly restrict - what other clients can do
+ (?) What resources can be locked; (?) control over locking

[I] Service	Oriented Paradigm [15]
Web	• Every service avaiable on the web ample
Activities	- Book store
Web	• Service in Software Sense ample
Services	- middleware
outline	<ul> <li>[A] Web Services: a software application</li> <li>[B] - published and stable program interface</li> <li>[C] - invokation made by a program</li> <li>[D] - usage same as middleware</li> <li>[E] - WSs are loosely coupled</li> <li>[F] Design: Services are autonoumous</li> <li>[G] [New Problems]: redesign middleware for peerpeer function</li> </ul>

[I] Middleware Protocols [16]	
Redesign : Peer-to-peer and across companies	
• Example P2P: Transaction Commit (2PC) Design assumptions - do not hold in cross-organization interactions	
+ Central Coordinator: Can not work in Cross-organization environment	S
+ Central Coordinator can lock resources at other systems	
$\longrightarrow$ [ X ] Coordinator - There is lack of trust and confidence	
[A1] $\longrightarrow$ 2PC to be redesigned: work in a fully distributed fashion	
[A2] $\longrightarrow$ must be extended: allow flexibility in terms of locking resource	2S
$\longrightarrow$ + All interactions and coordination protocols $\leftarrow$ Redesign for WS	s

[I] Middleware Protocols	[17]
<ul> <li>Many properties provided by conventional middleware</li> </ul>	
+ reliability / + guaranteed delivery $\longrightarrow$ Centralized platforms:	redesign
• Example: Deadlock Handling: $\rightarrow$ (centralized coordinator)	
+ make a Transaction Wait For Graph (TWFG); or	
+ send a probe to find the deadlocked list of transactions	



## [I] Web Services middleware

- Web Services need to be based on standards
- Interaction between companies (B2B integration problems) -
- + P2P
- + Through standard protocols
- + There is no central middleware platform
- WSs : Each party exposes its internal operations as WSs,
- $\longrightarrow$  entry point to local information system
- $\longrightarrow$  WS interface : functionality performed by internal system
- Web Services (WSs) use middleware for execution of P2P protocols
- Expose (interface is discoverable) -
- 1. WSs are sophisticated wrappers ;
- 2. Encapsulate one or more applications ;
- 3. provide a unique web access interface.



### [I] WSs Parts

- WSs wrappers: Hide heterogeniety
- clients -[see]- wrappers (standards) homogeneous
- + reduce difficulties of integration (standard components)

[21]

- Future Software applications
   + out of box with WS interfaces
- Even LAN based systems : WSs based ?





### [I] Distributed Information Systems

[24]

vertical standards

properties and semantics

business protocols

directories

interfaces

common base language

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### [I] Components

- [1] Common Base Language
- common meta language for all aspects
- + XML
- + has a flexible sysntax
- [2] Interfaces ( IDLs in case of middleware)
- + WSDL : need to specify URI of service
- + WSDL : How to invoke (Which transport protocol to use (HTTP?))

[25]

- [3] Business Protocols: WSs offer many operations
- $\longrightarrow$  clients invoke operations
- Example : Procurement Customer + request a qoute; + order; + pay.
- [ Operations for a purpose ]  $\longrightarrow$  conversation
- [ Business Protocols ]:  $\longrightarrow$  rules for conversations
- + WSCL WSs Conversation Language (being studied)
- + BPEL : Business Process Execution Language for WSs

# [I] Components [26] • [4] Properties and Semantics: + + Functional Interface + + Non-functional interface (new) - Cost of service; - text (goods return policy); → UDDI used : How to organize and information + Universal Description, Discovery and Integration (UDDI) • [5] Verticals + Vertical Standards define specific interfaces, protocols, ... → that WSs in each domain should support Model: WSs → Vertical Standards ← Client

[I] Service Discovery	[27]
• Clients : [interactions] [P2P fashion] : Directory Service	
• APIs and protocols $\longrightarrow$ UDDI (publish and discover)	
$\longrightarrow$ Concerned with static and dynamic binding	
<ul> <li>+ middleware properties (horizontal protocols)</li> </ul>	
+ protocols infrastructure (meta-protocols)	
+ messaging (basic and secure)	
+ Transport	

### [I] UDDI based Service Interactions

[28]

middleware properties (horizontal protocols)

protocol infrastructure (meta-protocols)

basic and secure messaging

transport

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### [I] UDDI based Service Interactions

[29]

• 1. Transport:

WSs : Communication Network is hidden behind a transport protocol + use many (HTTP - most common)

• 2. Messaging:

WSs : standard way to format and package

+ use SOAP (Simple Object Access Protocol)

- $\longrightarrow$  specifies a message template to add on the top
- $\longrightarrow$  specifies transactional property and Security property (encryption)
- WS-Security: How to implement secure exchanges with SOAP
- + Additional Specifications and standards

[I] UDDI based Service Interactions	[30]
• 3. Protocol Infrastructure (meta-protocols)	
<ul> <li>Before an interaction: client and services</li> </ul>	
+ need to agree :protocols? :co-ordination? :messages ?	
<ul> <li>WS-Coordination: Specification</li> <li>→ Standardize the meta-protocols</li> <li>→ How to use the WSDL and SOAP for a task</li> <li>4. Middleware (horizontal) protocols</li> <li>P2P protocols</li> <li>Example: relibility + transaction properties</li> <li>→ execute 2PC, Deadlock handling,</li> </ul>	
WS-Transaction : Specification	
$\rightarrow$ Based on WS-Coordination;	
$\longrightarrow$ Defines - how to build a transaction Perspective	

[I] WSs Architecture	[31]	
<ul> <li>1. WSs Technologies (internal architecture)</li> </ul>		
$\longrightarrow$ internal middleware (similar to conventional middleware)		
Request $\longrightarrow$ Basic system $\longrightarrow$ response		
<ul> <li>2. WSs Technologies (external architecture)</li> </ul>		
+ standardization efforts		
+ Purpose: Integrate different WS components		
[A] Centralized Brokers		
$\longrightarrow$ Route Messages + Provide properties for interactions:		
logging; transactional guarantee; Name and directory; reliability		
[B] Protocol Infrastructure : Implement P2P protocols		
[C] Service Composition Infrastructure Tools:		
+ definition and execution of composite services		



[I] Internal Architecture		[33]
• WSs: (a) Simple ; (b) Composite	N-Teir Architecture	
<ul> <li>WSs invoke internal services</li> </ul>		
$\longrightarrow$ implement the needed application	on logic	
$\rightarrow$ Collect results		
<ul> <li>Cause overheads</li> </ul>		
<ul> <li>package and unpackage messages</li> </ul>		





### [I] External Architecture of WSs

- 1. Centralized Brokers
- 2. Protocol Infrastructure
- 3. Service Composition Infrastructure
- Example
- Implementation of Name and Directory Service
- (?) Where should this middleware reside
- [A] Peer-to-peer : participants cooperate to provide service
- [B] Intermediatories and brokers act as the necessary middleware

[36]

[I] Externa	al Architecture of WSs [37]
Main	• (?) provide the degree of reliability and trust
Issue	required for industrial strength systems
Main	• Can find a trusted and reliable site
Assumptior	$\rightarrow$ Name and Directory service
outline	<ul> <li>[A] Such servers</li> <li>← Part of WSs middleware Infrastructure</li> <li>[B] → → Participants and a part of middleware : may reside at different sites.</li> <li>[C] Standardized WSs broker: only one (so far)</li> <li>→ Name and Directory service</li> <li>[D] Most of reference papers on Architecture</li> <li>→ Name and Directory service</li> <li>[E] WSs discovery → part of External middleware</li> </ul>

### [I] WSs External Architecture

• Service Providers:

- $\rightarrow$  create WSs
- $\longrightarrow$  define interfaces for invoking them
- $\longrightarrow$  generate service descriptions
- $\longrightarrow$  publish service in service registry
- Service Registry : catalogues and searches when service request arrives

[38]

- $\longrightarrow$  Answer to Where to locate and how to invoke
- Service Requester: Can bind to service provider

by invoking the service (directory/Service registry)

Address and Interface details are known apriori by the requester





[I] [A.] Co	nsider a Centralized TM [41]	
Concept	• Imagine centralized broker for WSs	
Design	• Implementation - similar to brokers in conventional middleware	
outline	<ul> <li>[A] Technically feasible</li> <li>[B] Difficult in practice</li> <li>[→] requires a standard way of running transactions (accepted by everyone) - so that transaction semantics are not violated</li> <li>[C] Transactional Semantics</li> <li>→ depend on middleware platform</li> <li>[D] Standardize transactional semantics across middleware tools</li> </ul>	

[I] [A.] Co	nsider a Centralized TM [42]
Idea	• under preparation - WS-Transaction Specification
Design	<ul> <li>Middleware platforms will follow</li> <li>a common transactional interface</li> </ul>
outline	<ul> <li>[A] Assumption - All participants trust the broker</li> <li>[B] Assumption ? (O.K.) in restricted settings</li> <li>[C] Few Examples : Trusted brokers in on-lone shopping</li> <li>[Examples] - Yahoo ! Lycos !</li> <li>[E] Situation not same as directory service</li> <li>[F] More research going on</li> </ul>

[I] [B.] Consider a P2P model TM	[43]
• Each service requester its own TM $\longrightarrow$ on transaction execution - its own TM executes	
• Requires $\longrightarrow$ standardized transactional interactions $+$ same as centralized solution	
<ul> <li>Functionality provided by a P2P solution (?) may be a subset of earlier systems</li> </ul>	
• Present Trends: P2P model	

[I] Service Composition Tools	[44]
• Can be centralized	
<ul> <li>Implementations are often properietary and confidential</li> </ul>	
• Infrastructure $\longrightarrow$ will be provided by the service provider $+$ [ P2P model ] not by a Third party	



### [I] Summary

• 1. WSs are being used as -

Sophisticated wrappers over conventional middleware platforms

[46]

- 2. WSs comprise additional Tier
- 3. Allow middleware services to be invoked as WSs
- WSs are defined by -
- [A.] Internal Architecture
- + Connection and local information system
- supported by internal middleware
- [B.] External Architecture
- + How to discover and interact
- supported by external middleware
- relies on standards
- Configure WSs landscape
- perform cross-organization interactions across internet